

Phantom Guitarworks

Product Warranty

Phantom Guitarworks warrants all new instruments we build. This warranty is protection against all defects in workmanship, materials to the original owner. The duration of this warranty, as stated is for two years from date of purchase

From that date forward, Phantom Guitarworks extends this warranty for the body and neck for a period of five additional years. Hardware, electronics, wiring, and internal components are not included in this extended warranty. Finish checking, being a climate influenced condition not controllable by Phantom Guitarworks, is also not covered by this warranty.

Full warranty and out of warranty repair service is offered at our shop, and we will work on all problems and issues on Phantom Guitarworks instruments for the life of the instrument. Repair rates, in our shop, are below industry standards as a service to our instrument owners.

Normal wear and tear, exposure to extremes of humidity or temperature, accidental damage or abuse is not covered by this warranty and is evaluated by Phantom Guitarworks. Unauthorized repair work also voids this warranty. Phantom Guitarworks will not assume consequential damages or subsequent financial loss. Shipping and transportation to and from Phantom Guitarworks is the responsibility of the instrument owner.

This warranty supercedes all previous warranties/guarantees expressed or implied.

A copy of original sales invoice must be submitted for any warranty repairs to be approved.

Thank you for purchasing a Phantom Guitarworks instrument.